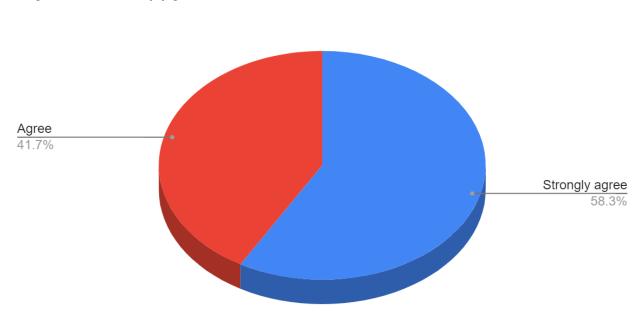
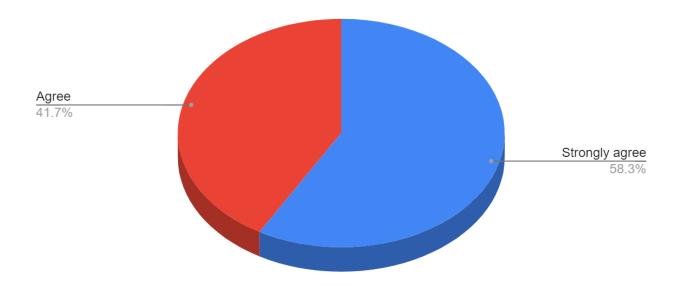


Parents Evening and School Communication Survey feedback October 2023



My child is happy at this school

My child feels safe at this school.



Disagree Don't know 6.3% 6.3% Strongly agree 33.3% Agree 58.3%

The school makes sure its pupils are well behaved.

Additional comments about the start of term

- It has been a breath of fresh air for my child moving into their new class. His teacher is a credit to the school. They have ensured that the areas of learning where key focus is needed have been identified and that the teaching style is adapted accordingly to get the best from my child and drive his success.
- My child settled into her new class very quickly.
- Very happy with how welcoming the school have been.
- My child appears to be making good progress, which is great.
- A great start for my child, looks like he's progressing well.
- My child has enjoyed returning back to school
- My child's behaviour and speech has improved immensely since starting nursery in January. I'm so pleased with his teachers.
- We are really pleased to have Mrs Blades as my child's teacher. She seems very caring and approachable. She has responded quickly to any questions and I like that the class has a maternal figure caring for them whilst they are still so young.
- Great school
- Finding information about things going on in school is difficult.

School response: It can be daunting coming into new systems, please pick up the phone or call in if you are unsure about anything - we are all here to help.

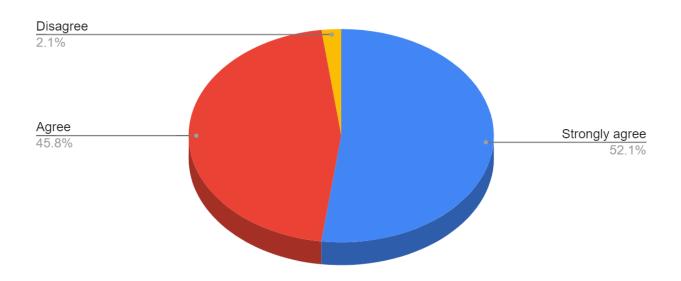
• Parents evening should be between 5pm and 8pm to allow for working parents to get home from work. It is not logical to shorten the school day to 2pm and reduce the learning time for the children in class. It causes issues to finding additional childcare pick ups.

School response: We will take the feedback on board - Parents' Evening has always been at this time because we need to hold it in the Community Centre as there are no private spaces in school where parents talk to the class teacher whilst other parents look at their child's books. The Community Centre does not belong to the school and is regularly booked after 6pm, meaning we

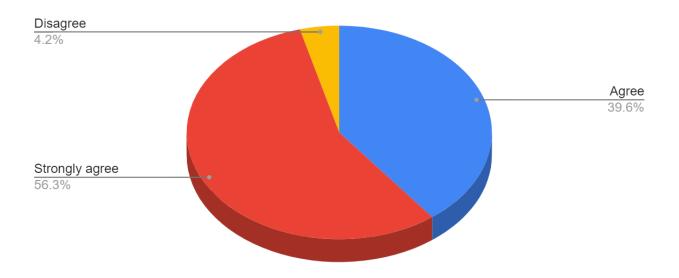
cannot hold events in the week that run until late evening. If you cannot get to school during the working day, we have limited availability for appointments at other times.

• Feedback to parents needs to improve and advice for additional learning at home. School response: Hopefully the new format of the Parents' Evening will support parents in helping children, as well as the wide range of online activities we offer. If parents ever want other meetings to discuss progress or ways to help their children, please email your child's teacher and arrange a meeting. We are all keen to help.

The school makes me aware of what my child will learn during the year.

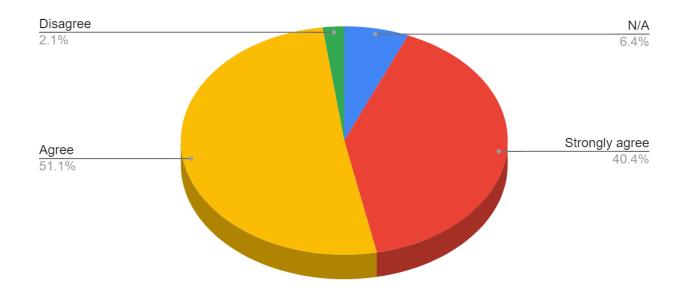


There is a good range of subjects available to my child at this school.



Comments

• I think the children should have chance to study more science, art, music and technology. School response: We study the full National Curriculum for each subject, and enhance our provision through participation in the Northwich Art Trail, the Northwich Sings performances, and our STEM week.



After School Clubs

Comments

• I'd love to see the children have an opportunity to set up clubs ie. Chess. Also a coding club for girls would be amazing! I also thought the archery option would have been better with more info about the company and non cash payments, and a place to see all clubs available and to which year groups (if not already a thing!)

School response: This has been updated on the school website, along with booking forms.

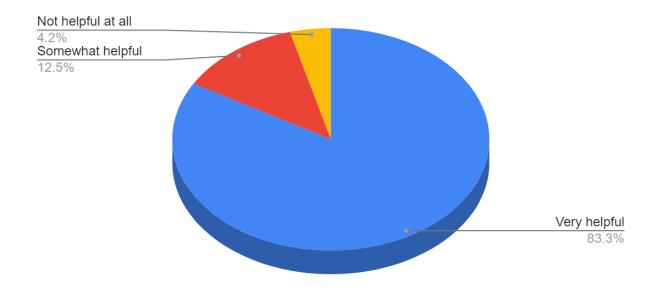
• Can be expensive

School response: Because our teachers are all engaged in planning and marking, as well as their subject leadership roles after school, teachers cannot run clubs for the children. We are reliant on providers who set the prices and who do their best to remain competitive.

• I would like to see individual music lessons offered

School response: This is something that we can investigate.

Parents' Evening format.



Comments

- This year I came away with full knowledge of where we need to apply more help for my child. The paper with it written on is great as we can look in it to keep an eye on his progress.
- It's lovely to get surprise / random good new / positive feedback that she has done well at something as different points during the year.
- It is great to see their books during open days and parents' evenings. That feels very eye opening. The opportunity to leave comments for the children to find is wonderful.
- Is Class Dojo GDPR compliant?

School response: Please see the information here: <u>https://www.classdojo.com/en-gb/privacycenter/</u> "We are compliant with COPPA, FERPA, and GDPR in Europe."

• Class Dojo has a paid for app, do I need this or can I use the free version?

School response: The full version of the app has features such as rewarding children at home, and other tools that we currently don't use in school. The free version contains everything that parents at Wincham could need as a communication tool.

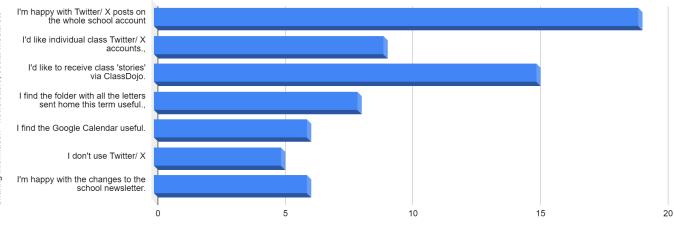
• Parents' Evening is too brief to be of any use/ is too long to have to wait.

School response: There is a statutory requirement to provide either a verbal or written report to parents 3 times per academic year, which we meet. Parents are always able to speak to teachers directly about their child's learning at any point.

I struggle to attend events during the day.

School response: We recognise how challenging this can be, and offer email communication and phone calls if this is easier.

Sharing information - newsletters, social media etc



Issues specific to the new format of the newsletter

- The school newsletter works for upcoming events. The format is a little glitchy but I believe that is being worked on.
- I can't see reader of week etc on newsletter when accessing on my phone
- The new format of the newsletter isn't very good. The old one was much easier to read.
- I feel the new link is too busy and doesn't always work on my phone. I preferred the email.
- Mostly happy with the newsletter, but worry that I might miss something now as the calendar is posted rather than a list of events. It might be down to the device I use to read it, but it's tricky to see events that apply to your child unless you click on every single thing, can be time consuming, not always obvious if there has been any changes also unless highlighted in the newsletter

School response: Hopefully the majority of these have been addressed through changes to the newsletter. We aim to put all of the information in one place so that parents have as much information as possible. This can seem overwhelming, and it is always hard to get the balance right for everyone.

Specific changes

- The newsletter has been reorganised so that all of the relevant information is at the top of the page.
- Each subsection has a drop down menu so you can hide it if you don't want to read that part of the newsletter.
- The embedded document with the stars of the week has been removed.
- The events calendar has now been reformatted as a list, but can still be viewed as a monthly calendar.

We will address the use of social media with staff and governors and decide on a way forward that will work for everyone in order to keep parents informed as well as to advertise the school to new prospective parents.